



Terms for Test Drive Program

1. Customer will provide MūL with either:
 - a. A purchase order to cover MARC price plus freight (subject to credit approval)
 - b. Credit card number with adequate credit line to cover MARC price plus freight
 - c. Freight will be calculated based on shipping zones with a defined freight amount for the region. Please ask your sales representative what the freight cost is to ship to your location/region.
2. For purchase orders, customer will be invoiced at time of shipment with net 45-day payment terms. For credit card orders, credit card will be charged at time of shipment.
3. MARC will be delivered via FedEx. 30-day Test Drive begins on the date of delivery to the customer.
 - a. Please note and take pictures of any damage to the outside packaging prior to opening it. Also take pictures of MARC if you believe there was any damage done in shipment and call customer service within three days of receiving the product so MūL can note any damage.
4. Customer is liable for damage to MARC while on site at customer, normal wear and tear excluded.
5. Customer agrees that the MARC you are test driving may have been test driven previously.
 - a. MūL will ensure that MARC is like new prior to sending to Customer.
 - b. The limited warranty applies to all test-driven MARC's.
6. Return and Credit Process:
 - a. To return the MARC for credit, customer must contact MūL before the end of the 30-day Test Drive. Email Service (support@multechnologies.com) or call 262-242-8830 to request an RMA number.
 - b. For credit to be issued, MūL must receive MARC on or before the 45th day after the start of the Test Drive.
 - c. Customer is required to use packaging from when it received MARC or may purchase replacement packaging from MūL. Customer is responsible for in-transit damage to MARC.
 - d. Customer will arrange for pickup of MARC and pay for return freight via their preferred carrier.
 - e. MūL will inspect the returned MARC and notify customer via email of any charges due to damages.
 - i. MūL will take pictures of the outside and inside contents if damaged to send to customer.
 - ii. MūL will document what was damaged
 - f. Credit for returned MARC / amount due for damages
 - i. Credit card purchases: Customer's credit card will be credited for original purchase price excluding freight less a 10% restocking fee and less any damage charges if applicable.

- ii. Purchase orders: Customer will receive a credit for the original purchase price excluding freight less a 10% restocking fee and less any damage charges if applicable.
 - 1. Amounts due for freight from the original delivery to Customer, the restocking fee and damages shall be paid within 7 days of issuance of credit.

- 7. Invoice Payment: If customer issued a purchase order to MūL
 - a. and is keeping MARC or did not request an RMA before the end of the 30-day Test Drive, payment is due in full on or before the 45th day after the invoice date.
 - b. and customer requested an RMA before the end of the 30-day Test Drive, payment in full will be immediately due only if MARC is not received by MūL on or before the 45th day after the start of the Test Drive.
- 8. MūL may modify the terms of this Test Drive Program at any time and may end the Test Drive Program without notice. Any such change in terms will not apply to MARCs that have previously shipped to customer.
- 9. MūL Technologies Terms and Conditions of Sale which can be found at <https://www.multechnologies.com/terms-and-conditions-of-sale> apply to products shipped under Test Drive Program and are incorporated herein.
- 10. One Test Drive per customer, unless otherwise agreed to in writing by MūL.
- 11. Test Drive program is open to customers in the United States excluding Hawaii and Alaska.

Sign us up for a MARC test drive! We agree to the Terms for the Test Drive Program listed above.

Company Name: _____

By (signature): _____

Print Name: _____

Title: _____

Date: _____